# Privacy Notice Volunteers

## How your information will be used

1. As your Volunteer Manager, The Voluntary Network needs to keep and process information about you for normal operational purposes. The information we hold and process will be used for our management and administrative use only. We will keep and use it to enable us to run the business and manage our relationship with you effectively, lawfully and appropriately, during the recruitment process, whilst you are volunteering for us, at the time when your volunteer role ends and after you have left. This includes using information to enable us to comply with any legal requirements, pursue the legitimate interests of the Company and protect our legal position in the event of legal proceedings. If you do not provide this data, we may be unable in some circumstances to comply with our obligations and we will tell you about the implications of that decision.

2. As a company pursuing Community Transport and Befriending, we may sometimes need to process your data to pursue our legitimate business interests, for example to prevent fraud, administrative purposes or reporting potential crimes.
The nature of our legitimate interests are Community Transport and Befriending. We will never process your data where these interests are overridden by your own interests.

3. Much of the information we hold will have been provided by you, but some may come from other internal sources, such as your manager, or in some cases, external sources, such as referees.

4. The sort of information we hold includes your application form and references; correspondence with or about you, for example letters to you regarding for example expenses purposes; contact and emergency contact details; information needed for equal opportunities monitoring policy; and records relating to your volunteer history, such as training records or where appropriate, disciplinary and grievance records.

5. You will, of course, inevitably be referred to in many company documents and records that are produced by you and your colleagues in the course of carrying out your duties and the business of the company. You should refer to the Data Protection Policy which is available in our Policy Folder.

6. Where necessary, we may keep information relating to your health, which could include ability to drive vehicles. This information will be used in order to comply with our health and safety and occupational health obligations –to consider how your health affects your ability to do your role and whether any adjustments to your role might be appropriate.

7. Where we process special categories of information relating to your racial or ethnic origin, political opinions, religious and philosophical beliefs, trade union membership, biometric data or sexual orientation, we will always obtain your explicit consent to those activities unless this is not required by law or the information is required to protect your health in an emergency.

Where we are processing data based on your consent, you have the right to withdraw that consent at any time.

8. In addition, we monitor computer and telephone/mobile telephone use, as required. We also keep records of your hours of work and other personal information in our password protected databases.

9. Other than as mentioned below, we will only disclose information about you to third parties if we are legally obliged to do so or where we need to comply with our contractual duties to you, for instance we may need to pass on certain information to our external agencies, for example Department for Works and Pension.

10. We have in place safeguards including Data Protection Policy to ensure the security of your data. A copy of the safeguards can be obtained from Caroline Wilson.

11. Your personal data will be stored no longer than 2 years following the end of your volunteer role.

12. If in the future we intend to process your personal data for a purpose other than that which it was collected we will provide you with information on that purpose and any other relevant information.

## Your rights

13. Under the General Data Protection Regulation (GDPR) and The Data Protection Act 2018 (DPA) you have a number of rights with regard to your personal data.
You have the right to request from us access to and rectification or erasure of your personal data, the right to restrict processing, object to processing as well as in certain circumstances the right to data portability.

14. If you have provided consent for the processing of your data you have the right (in certain circumstances) to withdraw that consent at any time which will not affect the lawfulness of the processing before your consent was withdrawn.

15. You have the right to lodge a complaint to the Information Commissioners' Office if you believe that we have not complied with the requirements of the GDPR or DPA with regard to your personal data.

## Identity and contact details of controller and data protection officer

16. The Voluntary Network is the controller [and processor] of data for the purposes of the DPA 18 and GDPR.

17. If you have any concerns as to how your data is processed you can contact: Caroline Wilson Data Protection Officer at caroline@thevoluntarynetwork.org

Or write to Caroline Wilson, The Voluntary Network, Racing Centre, Fred Archer Way, Newmarket CB8 8NT

Dated August 26