

DAR SURVEY 2011 COMMENTS

I regard DAR as a wonderful service and without it my life would be very bleak indeed. Thank you very much

We have just started the service and find it very helpful

Working in a charity shop as a volunteer, no other form of transport other than a taxi

Not having a regular bus service to town. Dial a Ride is very important to people without their own transport. Living on your own it's nice to meet friendly people.

Thank you for your service I really appreciate it, sincerely

I have been using DAR for a no. of years and would miss it very much everyone is so lovely and helpful

I like the independence it gives me to look round the shops and enjoy the company of my DAR mates and I feel protected as the drivers are always there to help us! I would say its one of the highlights of the week for me.

The service makes life bearable for anyone living alone. Thank you DAR

I have nothing but praise to all connected with DAR. The drivers are wonderful. I'm so grateful

Without this service I would be unable to collect my weekly medication from my doctors.

DAR is so essential to us elderly folk who are getting less and less able to get around.

When the weather is bad its means its difficult for us to shop, I don't know what we would do

This service gives me freedom to get out of the house. Otherwise I would be stuck at home alone which is not very good for anyone or ME. I would also be prepared to pay a little something for each journey. PLEASE DON'T STOP THIS SERVICE! IT'S MY LIFELINE I CAN'T MANAGE ON THE BUS AS I HAVE LIMITED MOBILITY

DAR is not just a service, "it's a lifeline". It also gives one a sense of belonging to something that is very special. A quality of life in advanced years

I am very dependent on DAR to get to Songs of Praise (St Phillips), visit friends, wheelchair transport to Newmarket College for U3A lectures etc

As I need a wheelchair because my mobility is limited t a step or two without a walking frame the service is excellent and staff are considerate and helpful

Just like to say thank you for everyone connected with the service

DAR is always on time and the drivers are always so helpful and friendly

I am 80 years old this July. I do like to walk as much as I can , in the summer months to the town, post office, Newmarket Hospital, shopping at Tesco's, Friends and Clubs at The Stable. It is the winter months

with the bad weather snow and ice and fog that worries me as I have had 2 falls, dislocated and fractured my right wrist also have osteoporosis and wear a Pacemaker, also have cataracts so I am very grateful for the DAR. Its brilliant.

I value DAR very much as I live on my own (no family in this area) and it gives me a greater feeling of independence to cope on my own. Thank you for this wonderful service

I don't know how I would get my weekly shopping. My trouble is that I am disabled and walk with the aid of a stick or walking aid and cannot carry my shopping home. I need to go to Newmarket from the village for most of my needs

I do feel it is a great service and worth every penny of the fare, hospitality of drivers as well as being helpful takes the strain of trying to board buses.

Although I live in Mildenhall (I'm on the outskirts). It's a mile to the shops. I have no transport and cannot walk very well. I'm 85 and always used to cycle into town but haven't done so since last summer, DAR is such a wonderful help, I can't praise you enough

Without DAR I would find it almost impossible to get out and about INDEPENDENTLY as I have to use an electric scooter for mobility. To be trapped in your home day after day leads to depression and other health problems . Having the use of DAR and all its exceptionally kind and helpful staff makes an unbelievable difference to the quality of life.

I think the service is great. If I have an appointment I know I can depend on getting to it on time. Your drivers are always on time and are very helpful.

I would be quite happy to pay the fare for DAR – BECAUSE I honestly believe the service is brilliant and exceptionally helpful in every way! All my thanks to DAR, you provide a lovely service – and we couldn't manage without you. Many thanks.